Sevenoaks Smart Homes

Safety and Security Guide

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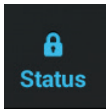
Note: The information in this guide applies to the latest Control4 system capabilities. Features can vary between customized installations and Control4 software releases, so contact your dealer with any questions about available features.

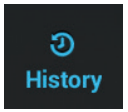
Safety and security overview

Your Control4 system means more than just convenience—it means safety, as well. Use your automated home to monitor security cameras, control your security system, and even simulate occupancy while you're away.

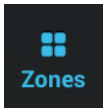
The Security screen is the primary security interface for your system.



View system status and arm/disarm security (default view)



Review the detailed security events log

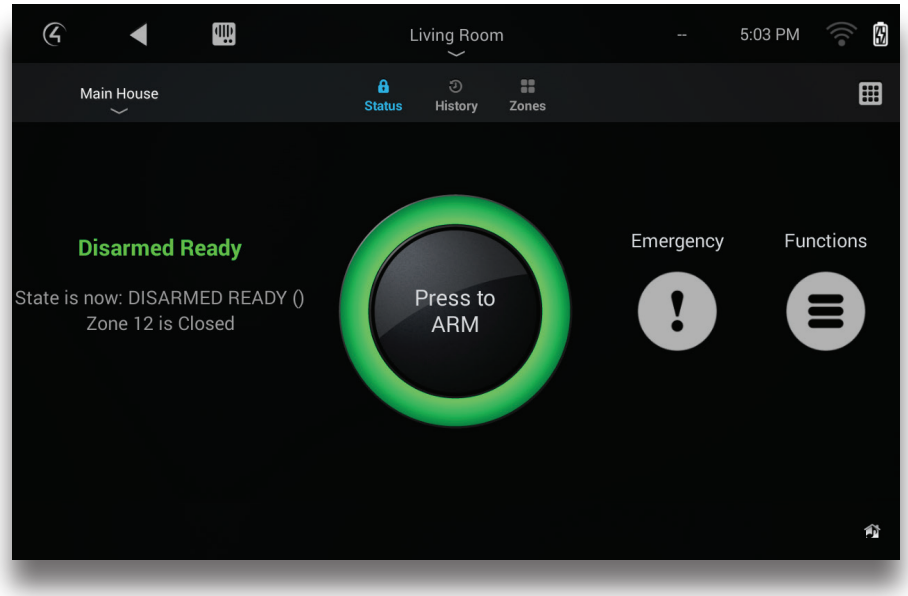


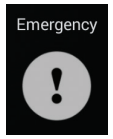
View individual zone status and arm/disarm each zone

Arm/Disarm button

Select to arm and disarm your security system or cancel an alert.

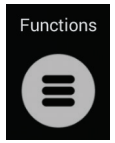
If "mockupancy" is enabled, disarming your security system begins recording device behaviors to play back when security is armed. See page 6 for more information.





Emergency

Select to quickly report a fire, police, or panic emergency.



Functions

Select to operate alarm panel functions specific to your system.

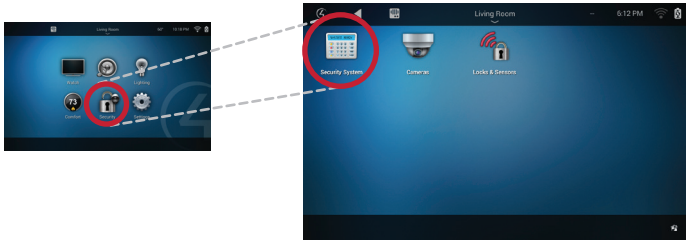
Using the Security menu

Whatever security system your home uses, Control4 gives you an easy-to-use interface for arming, disarming, and controlling it. You can send a panic alert, view the history of all logged security events, and even directly control security sensors.

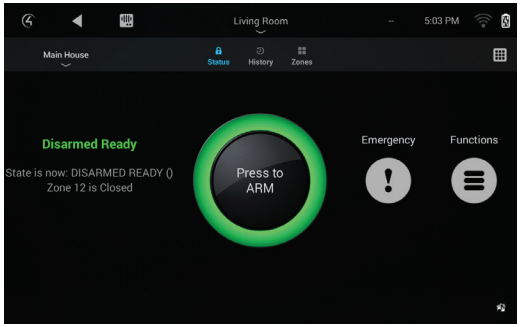
Accessing the Security menu

To access the *Security* menu:

1 On a Navigator's home screen, select **Security**, then **Security System**.



The *Security* menu opens.

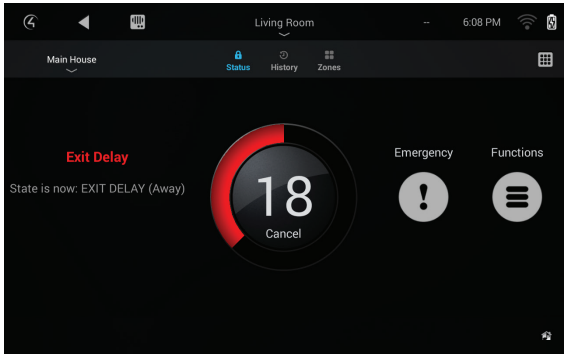


Arming your system

To arm your system:

1 Select the green **Press to ARM** button in the middle of the screen.

2 In the *Arming Mode* list, select **Home** or **Away**. The button changes to red, and you are given a countdown to exit the building before the alarm system is armed.



Tip: To change the length of time delay, or to require a PIN code be entered for arming, ask your Control4 Dealer.

3 To cancel the countdown timer and disarm the system, select the **Cancel** button.

Disarming your system

To disarm your system:

1 Upon entry to your home, an *Entry Delay* timer begins counting down if your security system has been triggered, or the *Press to DISARM* button remains if the security system has not yet been activated.

2 Select the red **Cancel** or **Press to DISARM** button in the middle of the screen. A security keypad opens so you can enter your security PIN.

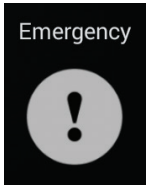
3 Enter your security PIN, then select **Done**.

Sending an emergency alert

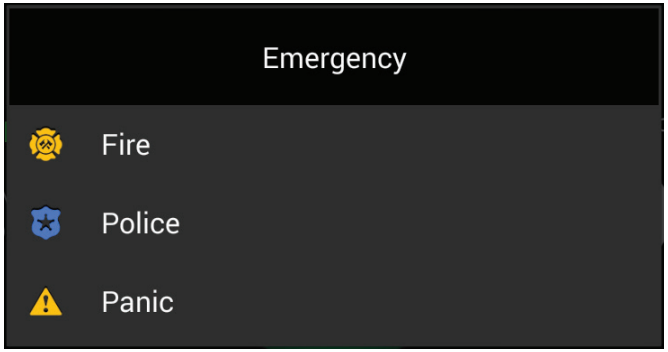
You can send a manual fire, police, or panic alert from any Navigator, even while the security system is disarmed. (Availability and method of sending the alerts depends on your security system provider.)

To send an emergency alert:

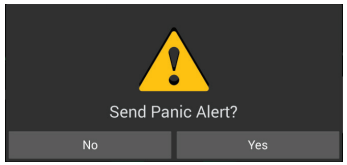
1 From any Navigator's *Security* menu, select the **Emergency** icon.



A list of emergency alert options opens.



2 Select one of the alerts, then select **Yes** at the confirmation message.



3 To cancel the alert, select the **Press to DISMISS** button.

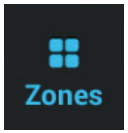
Important: Canceling the alert will not recall emergency services that have already been dispatched to your home.

Viewing individual zones

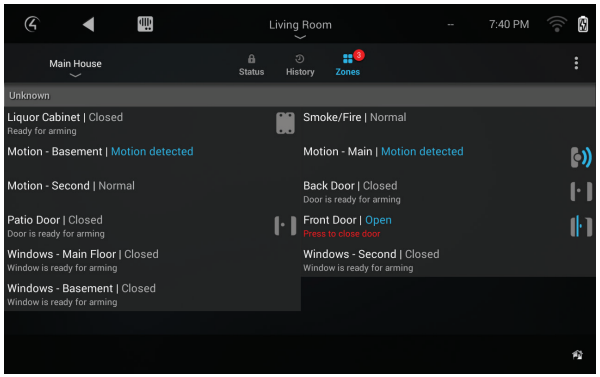
The main *Security* menu shows you the state of your security system as a whole, but you can keep an eye on individual security zones, too.

To view security zones:

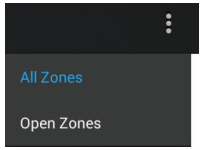
1 From the *Security* menu, select the **Zones** icon near the top of the screen.



The *Zones* screen opens. In this screen, you can view the status of each security zone in your house. If a device is controllable by the Control4 system (such as a front gate), you can control it from here.



2 To view only "open" zones (zones that have detected something), select the three-dot options menu, then select **Open Zones**.



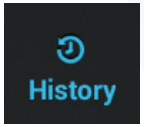
Viewing the security event history

Your Control4 system records each security event, including alarms, sensor detections, and arming and disarmings.

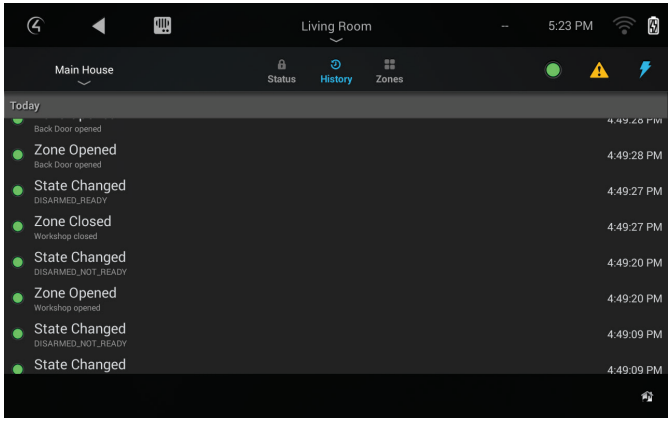
To view security event history, the *History* agent must be included in your home automation project. Ask your installer for details.

To view the security history:

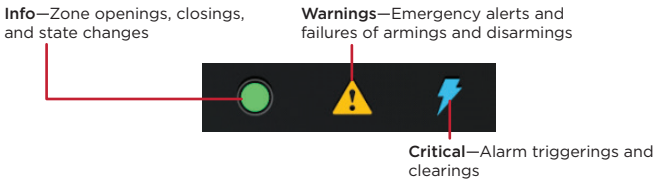
1 From the *Security* menu, select the **History** icon near the top of the screen.



The event history opens.



2 To filter the results, select (or deselect) any of these icons in the upper-right corner of the screen:



Pretending you're home when you're not

Have you ever used those appliance timers to turn lights on and off while you're gone? They're not the easiest to set up, and their predictability (and limited functions) might fool Abbott & Costello, but not many other intruders.

Enter Control4's *Mockupancy* feature.

Mockupancy is a type of "occupancy simulation." Control4 can keep track of all lighting, blinds, and video entertainment while you're at home. When you leave the house and put Control4 in "Away" mode, Control4 will replay those behaviors throughout your automated system (using slightly randomized times). To an outside observer, it will look just like you're home, watching your favorite shows and turning lights on and off at the expected times.

Your Control4 Dealer can set up custom programming or keypad buttons to start recording and playback. Your dealer can also link your security system with Mockupancy so that the system continually learns while security is disarmed and automatically plays back the simulation while security is armed. If using keypad buttons, the button LED colors are automatically set red for recording, green for playback, and blue for idle.

For help setting up this feature, ask your Control4 Dealer.

Using the intercom

Your Control4 system includes powerful Intercom features that let you monitor and communicate easily with all of your Intercom-compatible devices. With at least two devices in your system, you can send and receive high-quality audio and video throughout your home. You can:

- See and hear who is at the front door before you answer. (Requires video-capable touch screens and a door station)
- Call a group of Intercom devices to invite your whole family to dinner and easily manage your own groups.
- Monitor your baby's room. (Requires two Intercom-capable touch screens)
- Call from one room to another, using a touch screen or a third-party app on a mobile device.
- Receive a Door Station call in the back yard (or in a room without a touch screen) on your smartphone.

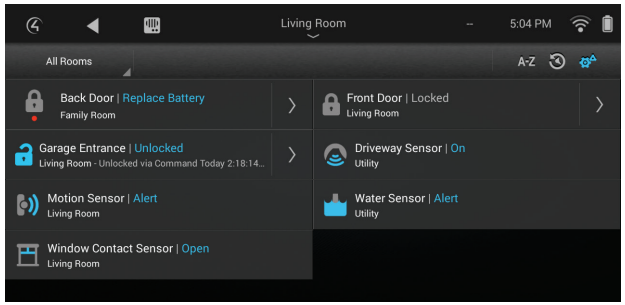
For more information, see the *Smart Home: Intercom Guide* at **ctrl4.co/intercom**.

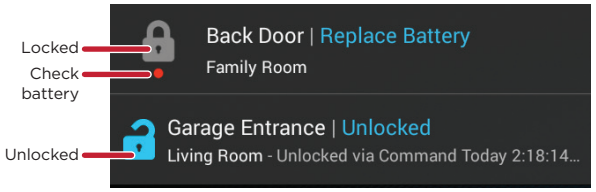
Using door locks

You can lock and unlock any connected door lock, as well as keep track of who accesses the locks and when (if supported by the lock), by using a touch screen or other Navigator. Supported features vary by lock type, but here are some examples.

To lock or unlock a door:

1 From your Control4 home page, select **Security**, then select **Locks & Sensors**. Each lock or door is marked with an icon that shows the locked/unlocked state, as well as a battery indicator (if the lock's batteries are low).

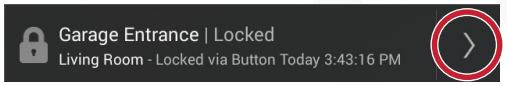




2 Make sure the currently selected room is the room containing the door lock (or *All Rooms*), then tap the lock's button to toggle it locked/unlocked.

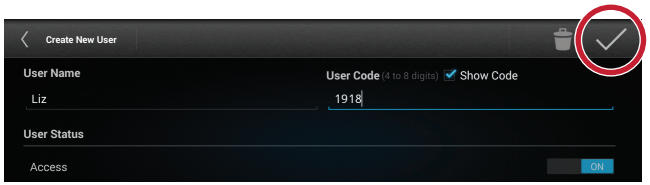
To set up a lock user:

1 In *Locks & Sensors*, select the arrow next to the lock name to open its settings menu.



2 Select **Users**, then select the **+** button.

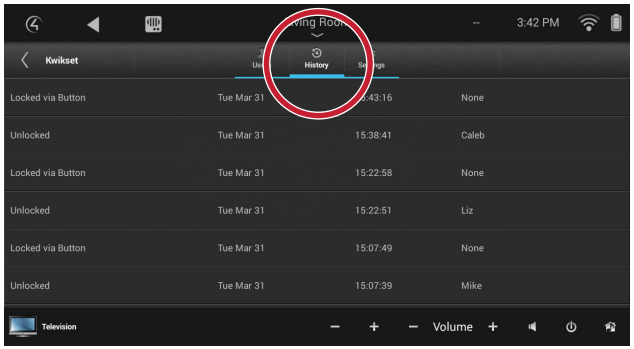
3 Type the **User Name** and the **User Code** they will use, change any other user settings, then select the checkmark button. (Maximum number of users is limited by lock type.)



To view lock access history:

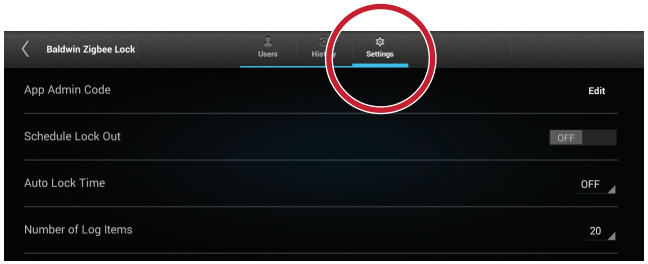
1 In *Locks & Sensors*, select the arrow next to the lock name to open its settings menu.

2 Select **History**. The recent usage of the lock is displayed.



To change lock settings:

1 In *Locks & Sensors*, select the arrow next to the lock name to open its settings menu.



2 Select **Settings**. Available settings vary by lock type, but settings could include:

- Admin code
- Schedule lock time
- Number of log (history) items
- Failed attempts log
- Lock modes

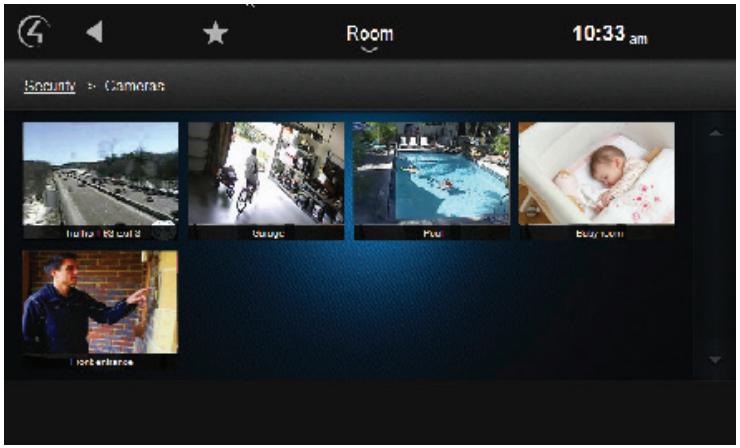
Viewing security cameras

If you have security cameras, you can view their video feeds one at a time or several at once. You can add up to eight cameras per page for Control4 for PC/MAC, 10 cameras per page for touch screens, and up to 18 cameras per page for TV display.

Cameras can be installed anywhere you need to monitor activity, from outside entrances and pools to the garage or the baby's room. You can also position a camera to look at the main entrance from several feet away, so you don't have to rely on the Door Station's forward-facing camera. You can even define a live webcam on the Internet (such as a traffic cam) as a "camera" to monitor.

To view a camera's video:

1 From your Control4 home page, select **Security**, then select **Cameras**. Thumbnail views of each camera are displayed.



2 Select a camera to view.

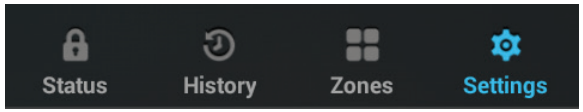
- To use camera controls or views (if supported), select **More**.
- To display the camera view full screen, select **Full Screen**.

Touch screen alerts

Your T3 Touch Screen can alert you of doors opening or if any security zone experiences a change of state (for example, occupied or unoccupied). This ability is dependent on the security hardware installed in your home.

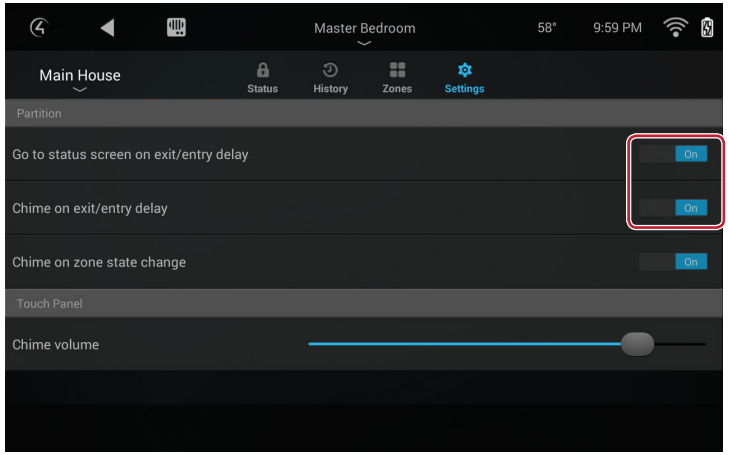
To set your touch screen to react to an entry/exit:

1 Go into the room's *Security* screen, then select **Settings**.



The *Settings* screen opens.

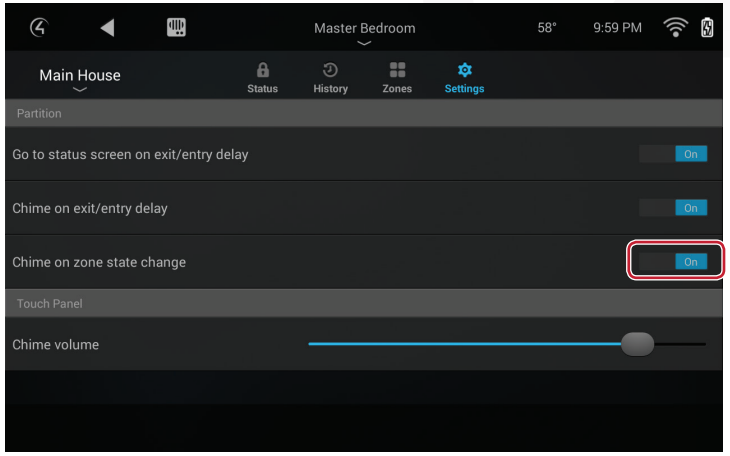
2 To make the touch screen open the *Status* screen when an entry/exit is detected, select the **On** switch for **Go to status screen on exit/entry delay**.



3 To make the touch screen play a chime when an entry/exit is detected, select the **On** switch for **Chime on exit/entry delay**.

To set your touch screen to react to a change in the state of a security zone:

1 Go into the room's *Security* screen, then select **Settings**. The *Settings* screen opens.



2 Select the **On** switch for **Chime on zone state change**.

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Spread

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All Media Guide

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